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DATE: 24 July 2015

## CARE SERVICES PORTFOLIO

**Meeting to be held on Monday 27 July 2015**

- 4 GATEWAY REVIEW OF THE MYLIFE WEB PORTAL – ADDENDUM REPORT  
(Pages 3 - 8)**

*Copies of the documents referred to above can be obtained from  
<http://cds.bromley.gov.uk/>*

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## ARE SERVICES PORTFOLIO HOLDER

27<sup>th</sup> July 2015

### Addendum to Report No CS15910 Gateway Review of MyLife Web Portal

#### 1. Reason for this addendum

- 1.1 Following publication of this report on Friday 17th July 2015 the Department of Health wrote to the Local Government Association to delay the implementation of the Care Act cap on care costs system until 2020.
  - 1.2 A copy of the letter can be viewed at Appendix 1.
  - 1.3 The impact of this announcement means that we will not need to purchase the additional Care Act module for the Bromley MyLife web portal.
  - 1.4 Reduction in the costs proposed within the report is £53, 020 and this is reflected in the amended sections below.
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#### 2. RECOMMENDATIONS

- 2.2 **The Care Services Portfolio Holder is asked to approve the award of a three year contract totalling £87, 500 to OLM Group Ltd for the Mylife web portal service to continue. The contract will begin on 1<sup>st</sup> April 2016 and end on 31<sup>st</sup> March 2019.**
- 2.3 **The Care Services Portfolio Holder is asked to agree funding of £42, 700 from the Social Care Capital Grant included in the Council's Capital Programme;**

#### 3. COMMENTARY

- 3.13 We are currently preparing for the next phase of Care Act 2014 requirements including the introduction of the online assessments. We no longer need to purchase the Care Act module the existing functionality of the portal will enable us to develop the required assessments.

#### 5. FINANCIAL IMPLICATIONS

- 5.1 It is proposed that the setup and development costs totalling £42,700 are funded from the Social Care Capital Grant. Licence costs from 2016/17 for three years of £15, 000 would be charged to revenue from Care Act funding and will be dealt with as part of the wider drawdown of Care Act funding at a later date. The costs are detailed below:-

	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>TOTAL</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
MYLIFE 3 YEAR ENTERPRISE LICENCE - PURCHASE OF SYSTEM	42,700				42,700
ANNUAL FEE FOR UPGRADES, SUPPORT, ETC		15,000	15,000	15,000	45,000
	<b>42,700</b>	<b>15,000</b>	<b>15,000</b>	<b>15,000</b>	<b>87,700</b>

## 6. LEGAL IMPLICATIONS

- 6.2 Whilst the value of the additional work is £87, 700 it could be argued that the actual value of the contract is its cumulative value i.e. £201,375. This is comfortably within the threshold for procurement in the Public Contract Regulations 2015 of £625,000.



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Department  
of Health

*Rt Hon Alistair Burt MP  
Minister of State for Community and Social Care*

*Richmond House  
79 Whitehall  
London  
SW1A 2NS*

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POC3000947754  
Cllr Izzi Seccombe  
Chair  
Local Government Association  
Local Government House, Smith Square  
London, SW1P 3HZ

17 July 2015

Dear Cllr Izzi Seccombe,

Thank you for your letter of 1 July 2015 regarding the next steps for Phase 2 of the Care Act reforms. I very much appreciate you taking the time to set out so clearly the views of the Local Government Association.

I fully agree that the Care Act 2014 is a historic piece of legislation and an incredibly important moment for adult social care. We now have a single modern statute that puts the person and their wellbeing at the heart of their care and a number of important reforms came into force in April this year. The translation of the aims of the Act into practice will not be achieved without the active support and hard work of the sector and I want to take the opportunity to acknowledge and thank all those who have been involved in getting us this far.

But you are also right in that our work does not stop here. Phase 2 of the Care Act still needs to be implemented and we must do so not in isolation, but in looking at the wider picture for adult social care and what is needed to create a sustainable future for the health and care system as a whole.

Like you, this Government continues to be firmly committed to implementing the cap on care costs system to protect people from the risk of catastrophic care costs as recommended by the Commission on Funding for Care and Support. But like you, we also know that Government is about taking the hard choices and not proceeding to simply meet a deadline, but listening to the experts in the system and responding to the challenges they set out whilst also tackling the hard task of balancing the books.

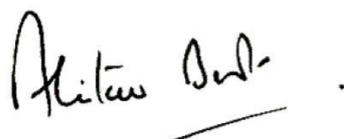
And this is what we have done. The proposals to cap care costs and create a supporting private insurance market were expected to add £6 billion to public sector spending over

the next 5 years. A time of consolidation is not the right moment to be implementing expensive new commitments such as this, especially when there are no indications the private insurance market will develop as expected. I can therefore confirm that following your letter we have taken the difficult decision to delay the introduction of the cap on care costs system and that this will now be introduced from April 2020. I want to assure you that this is not a decision that has been taken lightly, but one that has followed from consideration of the genuine concerns you have outlined. We will continue with other efforts to support social care, in particular through the Better Care Fund, which will drive the integration of social care and NHS going forward.

Alongside this I can also confirm that we will delay the full introduction of the duty on local authorities under Section 18(3) of the Care Act to meet the eligible needs of self-funders in care homes until April 2020 as well. The consultation earlier this year highlighted significant concerns about this provision and the extra time will enable us to better understand the potential impact on the care market and the interaction with the cap on care costs system. We will also now defer the introduction of the proposed appeals system for care and support to enable it to be considered as part of the wider Spending Review that will launch shortly.

The introduction of the cap on care costs system will be the biggest reform to how care is paid for since 1948 and we must ensure that the new system works from day one. We have listened to the concerns you and others, including the National Audit Office, have highlighted in particular around the timetable for delivery and we will not be complacent: we will work hard to use this additional time to ensure that everyone is ready to introduce the new system. It will also provide an opportunity for us to continue to work together to consider what else we might do to support people to prepare for later life, including the risk of needing care and support. For example, the new pension flexibilities that were introduced in April create a real opportunity for us to work with the financial sector to look at what new products may be developed, thereby creating even more choice, and this is something I am keen to explore. To this end I will be holding an urgent meeting with representatives from the insurance industry along with HMT and other Government Ministers to work through what this announcement means for them and how Government can help them to bring forward new products. These discussions will continue over the summer.

Reforming the care and support system is no easy task and I want to take this opportunity to thank you for all the help and support that the LGA have provided on this journey and I very much hope that you will continue to do so as we move forward together.



**ALISTAIR BURT**